

LORI ARGOE, RECEPTIONIST, MEDICAL COMMONS

Lori excels in being a proactive member of CRPA. She brings a pleasant and positive attitude to the office and is always willing to help out at other offices when needed. For example, Lori volunteered without hesitation to do the insurance eligibility for an additional office along with her current office for almost a year. This is not unlikely behavior for Lori, she willingly welcomes and trains new staff when they join CRPA. Lori treats her team members and patients with dignity and respect by living our service standards! Thank you Lori for always being Positive, Engaged and Proactive every day!

DEE PETTIT, MAMMOGRAPHER, CAPE RADIOLOGY

Dee is dedicated to ensuring that every patient experience is the best it can be. She exceeds our Service Standards every day and is always doing what's best for the Health System. Dee goes above and beyond to ensure the Mammography program and patients are the #1 priority. She creates a "WOW" environment for patients and team members and consistently goes the extra mile. Dee is a true team player and treats everyone with the respect and attention they deserve. Dee is very well respected by all her team members and physicians and exemplifies the characteristics of a real difference maker.

CAROL SWAGLER, MEDICAL ASSISTANT, CRPA MEDICAL COMMONS

Each and every day Carol exceeds our Cape Regional Health System's service standards by excelling in customer service. Carol pours her heart into her work and believes that her patients come first. Carol comes to work every day with a positive attitude and goes above and beyond for her patients. Carol has been known to give her own lunch to a hungry patient and give patients coupons to WAWA and Dunkin Donuts. Carol is truly a Cape Regional Difference Maker!

KRISTY LEGERTON, NURSE AIDE, ICU

On a daily basis Kristy is seen providing non-stop assistance to our patients and their families. Her presence is always comforting to our patients but equally reassuring to the staff and providers who rely on her knowledgeable assistance. Kristy possesses the qualities of a true difference maker. She is always engaged with her team members and makes sure that the team has what they need to assure safe discharges and continuity of care. Her positive "CAN DO" attitude permits the patients and family members to see the light at the end of the tunnel. And her proactive stance on getting the job done is one to set an example for everyone involved in patient care. A friendly hello will always greet you as you enter the unit and warm good bye is the appropriate send off to our patients. Kristy truly exemplifies the meaning of team work and making a difference.

CINDY GILBERT, PHLEBOTOMIST, LABORATORY

Cindy exemplifies the Cape Regional Health System's Service Standards. She practices excellent customer service skills and is truly an asset to the Health System and the outpatient draw stations, especially North Cape May. Cindy receives many compliments from the patients who routinely utilize the Laboratory Services in North Cape May. Many of the patients bring her cards, letters and candy for their favorite phlebotomist. Cindy values Cape Regional Health System and is positive, engaged and proactive every day!